Minutes are a written record on actionable items, motions made and timelines.

Minutes are not transcripts of the proceedings.

PICKLEBALL MEMBERSHIP MEETING MINUTES – FEBRUARY 13, 2024

Attendance:

Troy Konz, President Dennis O'Dell, Vice-President Jeanne Harteau, Secretary Eileen Saunders, Treasurer Mark Meier, Member-at-Large Joe Shevlin, Member-at-Large

Absent:

Patrick Hansen, Member-at-Large

- 1. Call to Order: Time: 3:03 p.m.
- 2. Troy asked the 2024 Board members to introduce themselves to the audience.
- 3. Introduction of New Pickleball Members: There were no new members in attendance.
- 4. Secretary's Report: A motion to approve the January 9, 2024 Membership Meeting Minutes was made, seconded and approved.
- 5. Treasurer's Report: Eileen reported that the bank balances as of February 12, 2024 were as follows: ~\$60,000 in checking and ~\$11,000 in the reserve account.
- 6. Troy informed the members that this is the time of year for scammers to try to hit club members with scams such as the "niece and nephew scam", and that two members of the club were scammed in previous years. He assured those in attendance that he would never contact anyone via email asking for money. Therefore, if anyone gets such an email, they should delete it.

OLD BUSINESS

1. QR Card Reader System Update: Mark reported that the system is working well. He provided information on reports that the new system can run to track people (members and non-member residents) who do not scan in. He reminded members that they can scan in from their CAM card, their phones or by simply

typing in their CAM number on the screen. Mark stated that the Board is working on a method for notifying and possibly penalizing anyone who makes a reservation and does not scan in.

- 2. Monitor Form: Troy stated that a new monitor form has been put in the monitor binder in the pavilion. He stated that some members have been reluctant to monitor because they do not know what it entails. Therefore, instructional classes will be offered in the near future. Troy further stated that there are multiple ways to earn the once-per-year monitor requirement such as volunteering for the upcoming tournament, taking AED training, teaching clinics or anything else that helps the club run as smoothly as it does.
- 3. Tournament Report: Troy stated that he and Laura Forbes will be co-tournament directors for the March 23rd and 24th tournament. John Grasso and Jim Hackenberg will be on-deck to assist. Troy further stated that Patrick has been very successful in getting sponsors and vendors for the tournament.
- 4. Ladders Report: Mark reported that the ladders are running incredibly well. Last week 50 men participated; 70 women participated, and 22 teams participated in the mixed ladder. Mark stated that the Saturday afternoon Luck of the Draw event has been having a very low turn out and that if participation numbers do not rise, that the Board will cancel the event.
- 5. Skill-level Update: The afternoon skill-level drop-in sessions are all going very well and are well attended at all levels.
- 6. Clinic Report: Jeanne reported that clinics are half over for the season, and that clinics run until the last week of March. She stated that she and Mel have a great group of instructors and urged members to attend. She reminded the membership that there is no sign-up required and that members can attend each and every session. Eileen commented that if members are going to play in the upcoming tournament, that they should attend clinic together to get instruction on how to work better as a team.

NEW BUSINESS

1. AED Training: Ed Abrams informed the membership that AED training is ready to commence, and that there is no cost for the training. Online sign-up is required through SignUpGenius. Ed reminded the membership that the club would not be issuing certification, but would merely be providing training to assist

people in getting comfortable with how an AED machine works. All members who sign up for AED training will be given a monitor credit. Troy announced that AED training has been extended through the end of April. Lastly, Ed asked for a volunteer to assist him with the equipment. A member immediately stepped forward.

- 2. Voting/Survey Software: Mark reported that he has been reviewing several different types of voting and survey software. He participated in a video training session offered by Voting Portal. This software has bank-grade encryption, has a file repository and is used by HOAs around the world. The cost is \$75/month, requires no contract and can be canceled at will. It provides unlimited elections and surveys. Mark will be working on test voting and surveys before the Board commits. Troy stated that voting for the 2025 Board of Directors will be electronic regardless of which software package is chosen.
- 3. Rally vs. Traditional Scoring: A discussion was had regarding both scoring systems. Jeanne stated that she and Mel were no longer teaching traditional scoring during Introductory Lessons and that was creating a problem for new members. New members who are taught only rally scoring cannot participate in ladders or mixers in the evenings if they do not know how to score. She further stated that it was her opinion that ALL club events should use a unified method of scoring so that all members can participate in any event they choose. John Grasso stated that it is likely that traditional scoring would not be used in the future. He further stated that in order to get pickleball into the Olympics, rally scoring would need to be used as it is used in many other sports. No decision was made regarding this issue at this time.
- 4. Suggestion Box: Troy informed the membership that the suggestion box in the pavilion has been removed. He further informed the membership that the webmasters would be constructing a suggestion/comment box on the club's website. Troy stated that he hoped that the new suggestion/comment box would not just be filled with complaints.
- 5. Ball Machines: Troy stated that two of our members took it upon themselves to repair and rebuild all seven ball machines. Ways to make the ball machines more readily available to the members are being discussed. Troy thanked the members who repaired these machines.
- 6. Open Floor Questions, Comments, Suggestions:
 - a. A member stated that not all electrical outlets on the courts are functional. Troy will have CAM staff check all outlets on the courts and in the pavilion and repair any that are not working.

- b. Mark Weber reported that the old vacuum had died, but luckily the new vacuum is already here. Troy reported that a member had inquired about purchasing the old vacuum.
- c. A member questioned how to assess their player rating. He indicated that he thought he was about a 3.0 or slightly higher player, but that recently he had played on the advanced courts. Jeanne informed him that the only true way to obtain an official rating was to play in sanctioned tournaments, not club only tournaments. He asked whether a DUPR rating had any interface with the club. He was informed that it does not. Jane White commented that our club is a "closed environment" and therefore cannot be used as a means of judging a player's rating. She stated that if a member is playing in drop-in at the advanced level, then they should be registering for the tournament in the 4.0 category. Troy informed the members that a seeding committee will be taking a very close look at the tournament registrants to make sure that no one will be sandbagging.
- d. A member commented that he really appreciated the new court designation system (i.e., Novice, Intermediate, Advanced, Advanced+) as it simplifies where to play.
- e. A member asked how the membership would know of any open volunteer positions. She stated that it appeared as if the Board members were doing the majority of the work and that she would welcome the opportunity to volunteer. Jeanne took her name and contact information.

Adjourn: Time: 4:13 p.m.

Submitted by: Jeanne Harteau Secretary